

LEAD Management Programme

Lead - **Engage** - **Action** - **Deliver**

The LEAD Management Programme has been designed to develop the competence and confidence of practicing or potential Team Leaders, Supervisors and Managers. It is highly interactive, and provides excellent coverage of the essential knowledge, skills and techniques needed for success as a leader in any field.

This programme has been delivered over the past 25 years to more than 5000 delegates, across various organisations from different market sectors. The biggest gain for most has been an inner confidence to lead and manage challenging people and situations.

The programme is delivered through six modules over a 12 week period and combines the following modules:



**Interpersonal
Intelligence**



**Personal
Effectiveness**



**Becoming an
effective leader**



**Communicating
with clarity**



**Enhancing individual
& team Performance**



**Resolving conflict
& holding people**